



REPORT TO THE LIBRARY BOARD

FEBRUARY 19, 2026

SUBJECT: 2025 Statistics Report

PURPOSE: For Receipt

PREPARED BY: Senior Team

PRESENTED BY: Michael Ciccone - CEO

RECOMMENDATION

It is recommended that the Library Board receive the 2025 Statistics Report.

BACKGROUND

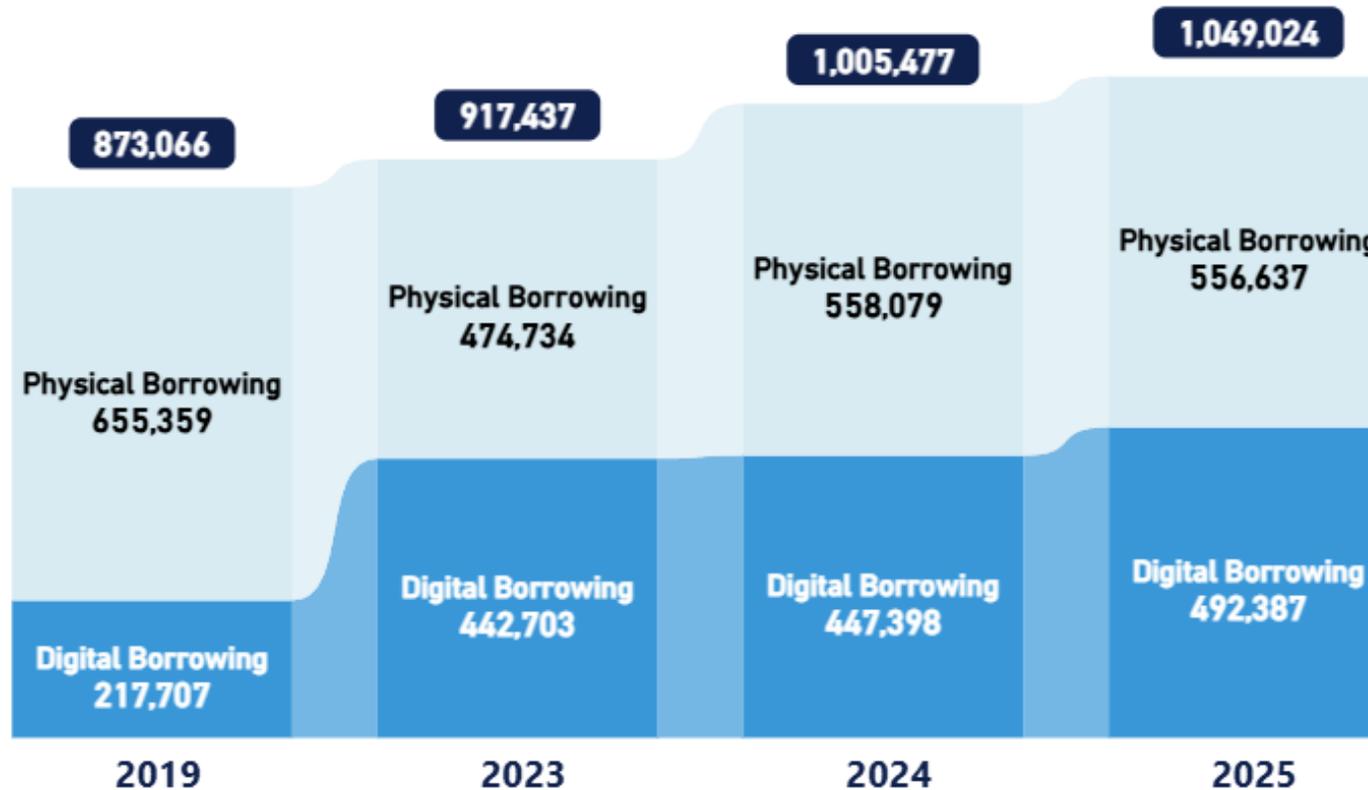
Appended are the statistics collected for 2025 with some emphasis on Q4.



2025 Statistical Report

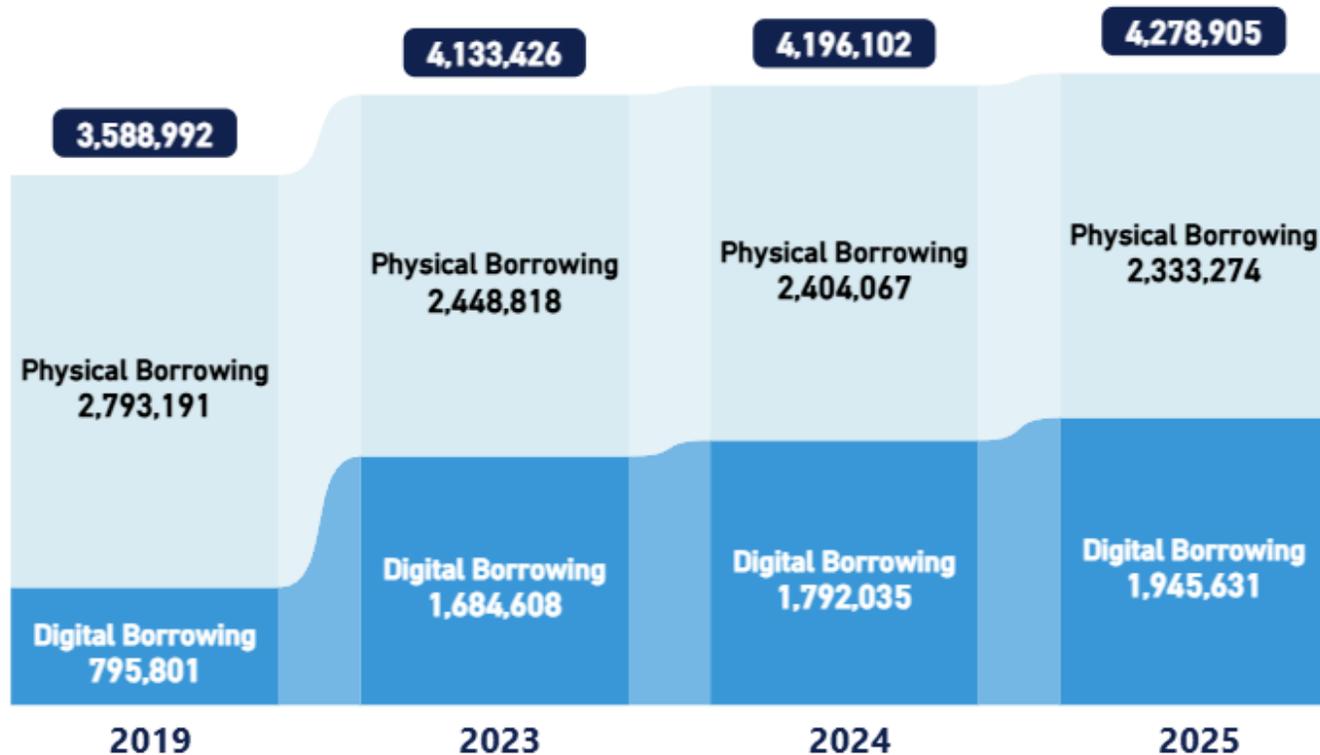
Presented to the Library Board
February 19, 2026

System Borrowing Q4 2025



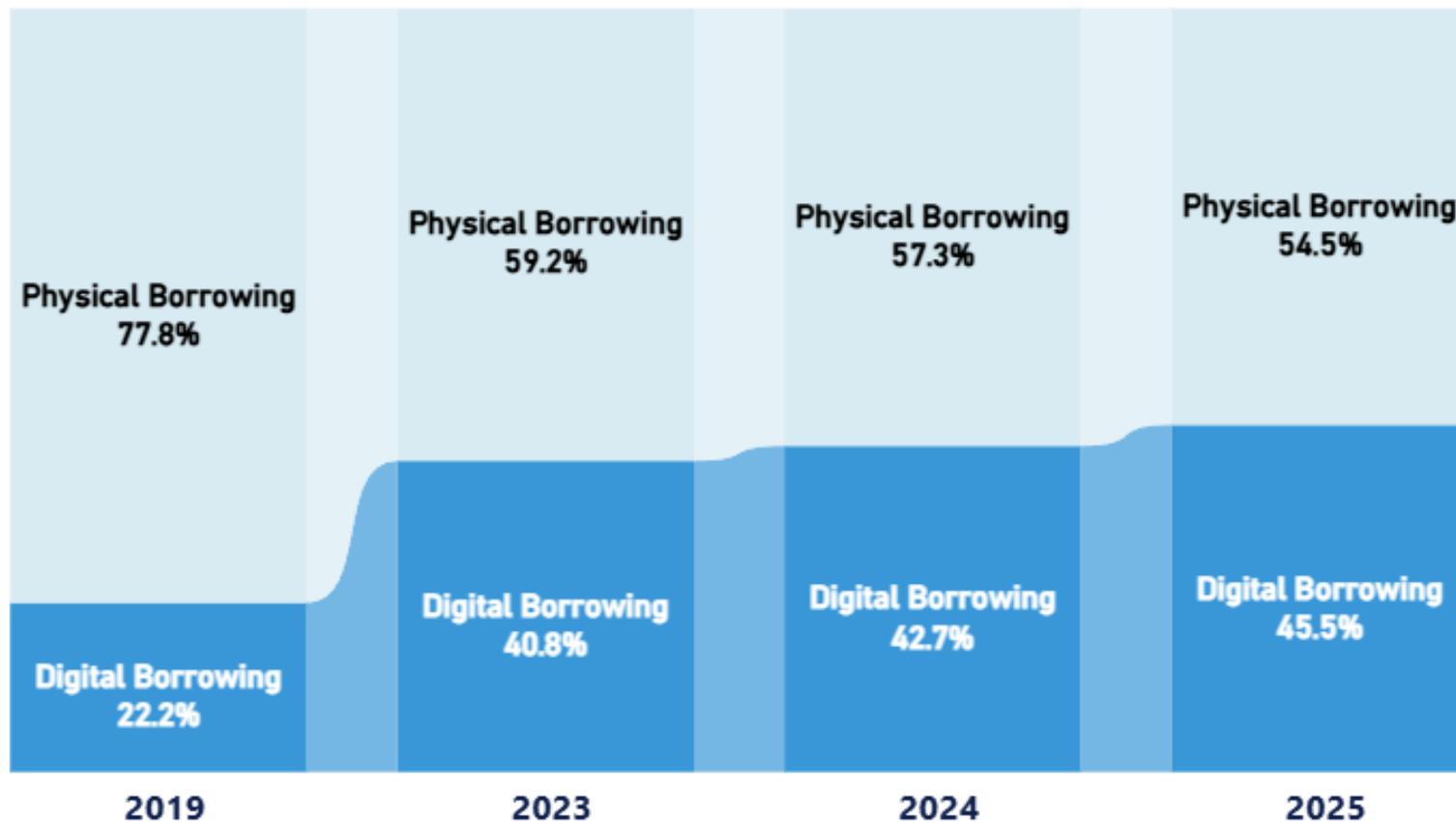
- **Q4 2025 vs 2024:**
- Overall borrowing, increased 4.2%
- Physical borrowing decreased 0.3%
- Digital borrowing increased 9.1%

System Borrowing 2025



- **2025 vs 2024:**
 - Overall borrowing increased 2%
 - Physical borrowing decreased 3%
 - Digital borrowing increased 8.6%
- **2025 vs 2019:**
 - Overall borrowing increased 19.2%
 - Physical borrowing decreased 16.5%
 - Digital borrowing increased 145%

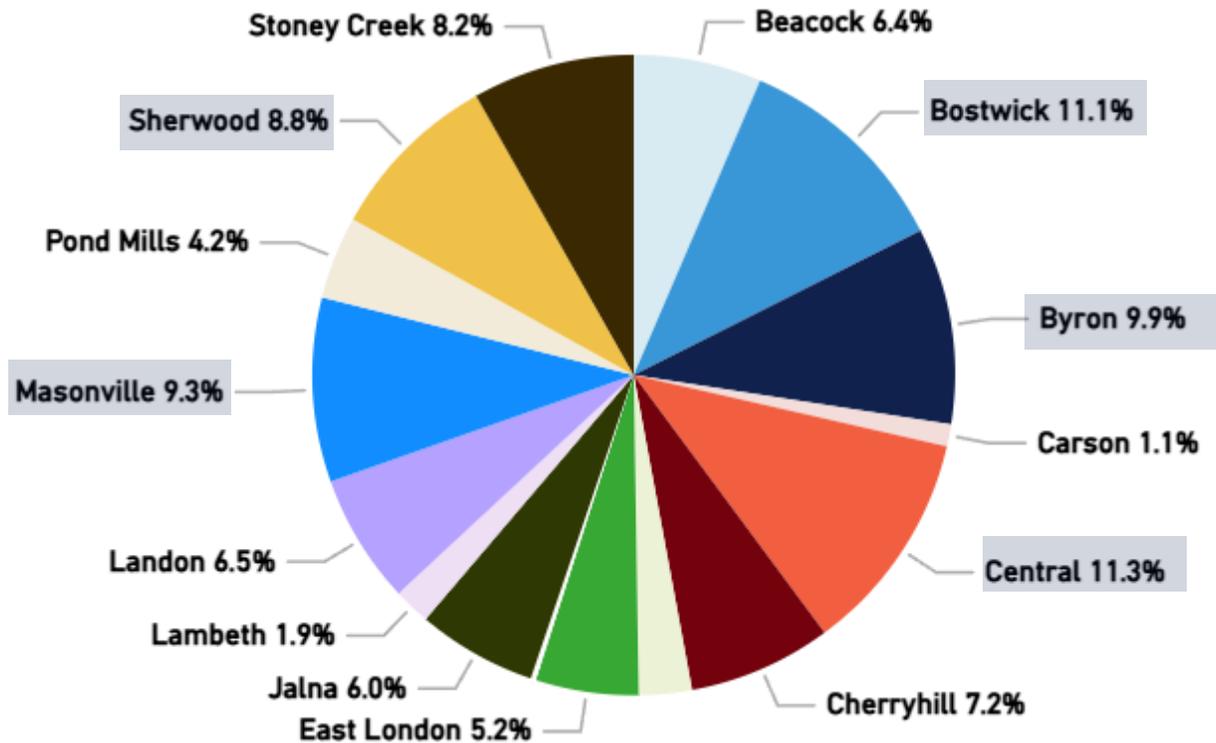
Pct of Borrowing by Format 2025



Borrowing: Physical 2019 vs 2025

Category	2019	2025	Pct +/-
Total Juvenile Books	881,869	1,148,912	30.3%
Total Teen Books	69,807	76,731	9.9%
Total Adult Books	1,012,999	824,068	-18.7%
Adult Fiction	605,343	493,316	-18.5%
Adult Nonfiction	344,772	269,805	-21.7%
Total Juvenile Media	121,042	41,100	-66.0%
Total Adult Media	607,667	96,811	-84.1%

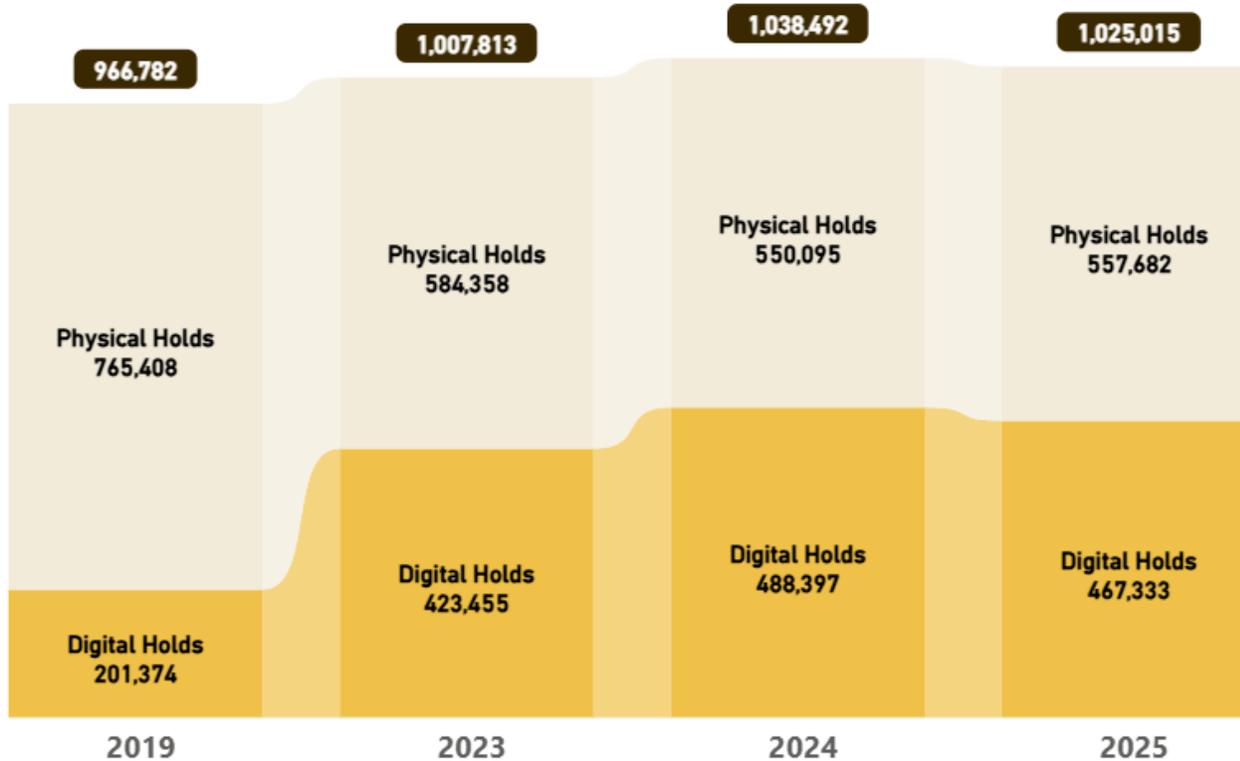
Branch Pct of Borrowing Q4 2025



Top 5:

1. Central
2. Bostwick
3. Byron
4. Masonville
5. Sherwood

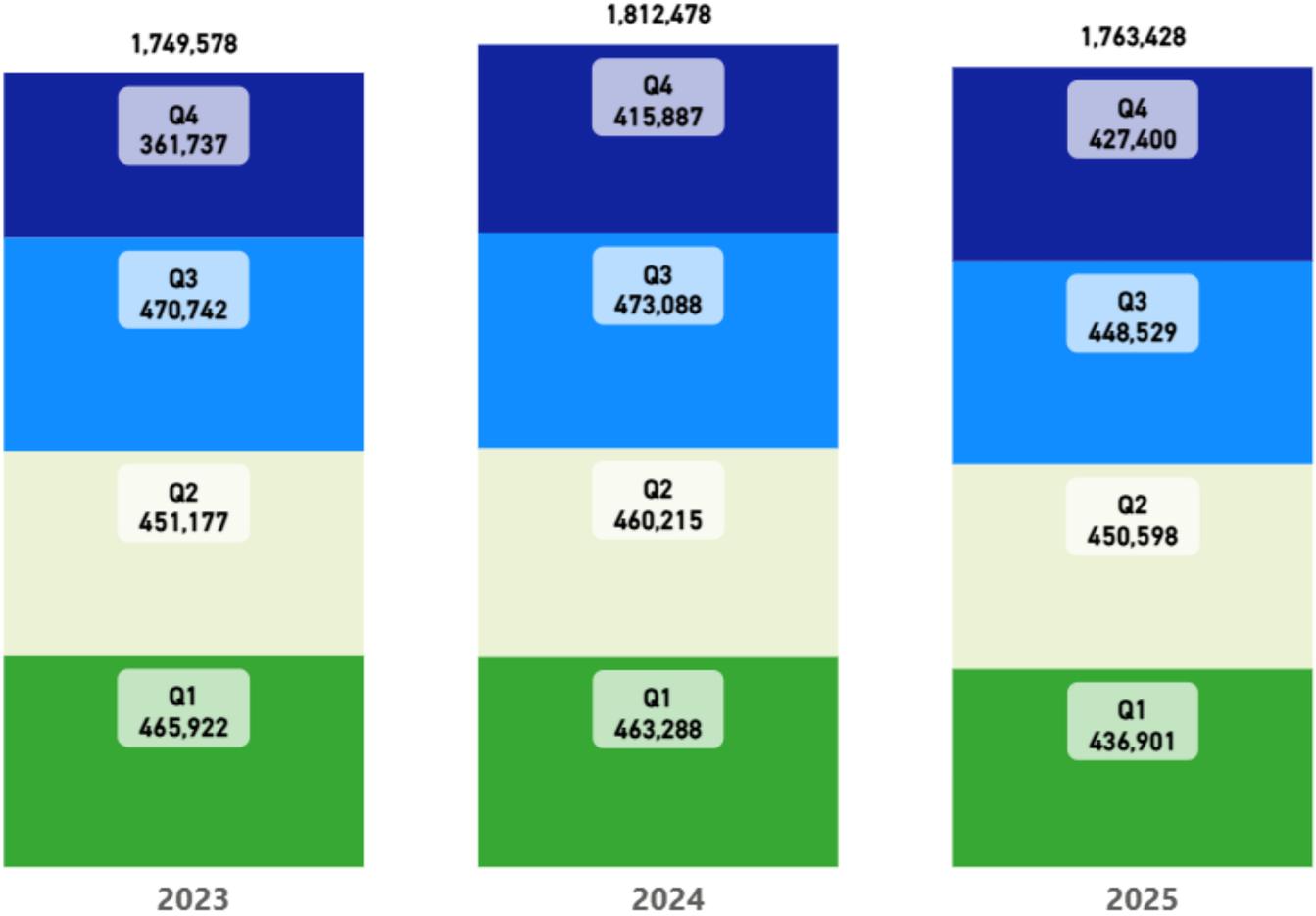
Holdings Placed 2025



- **2025 vs 2024:**
 - Overall holds decreased 1.3%
 - Physical holds increased 1.3%
 - *Digital holds decreased 4.3%
- **2025 vs 2019:**
 - Overall holds increased 6.1%
 - Physical holds decreased 27.2%
 - Digital holds increased 132%

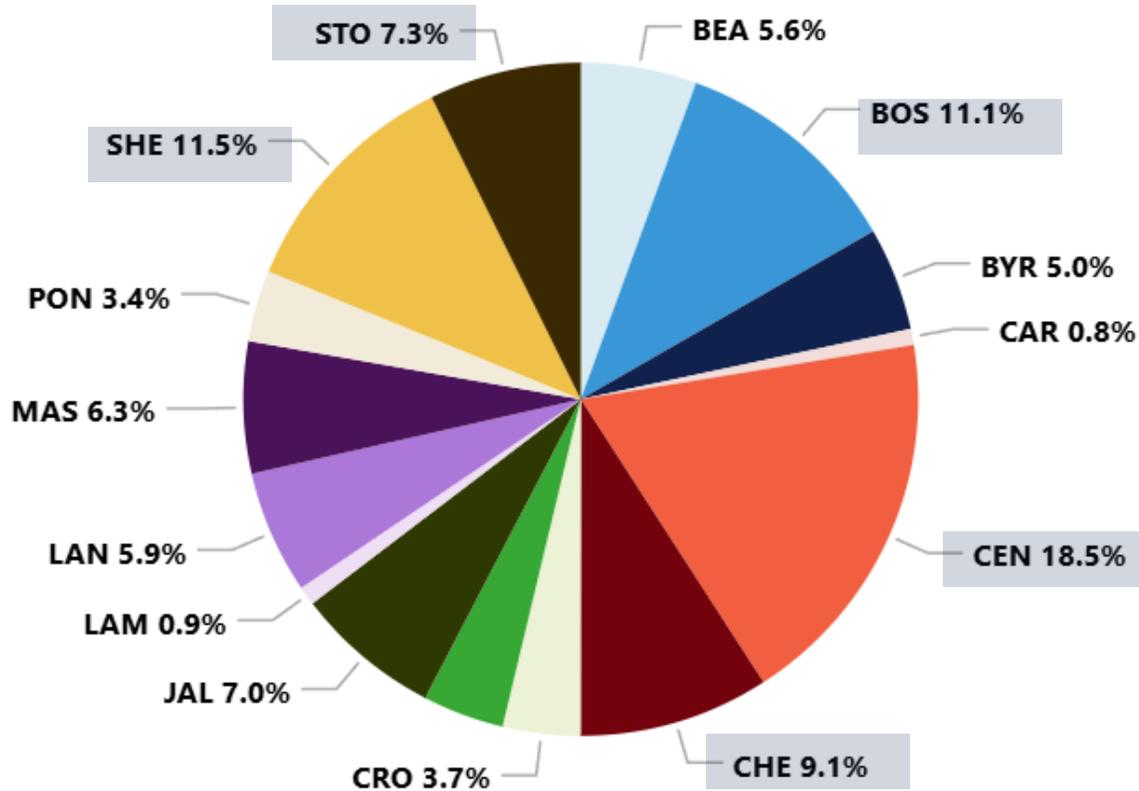
*To improve patron access to in-demand titles, reduce long wait lists and wait times, in June 2025, the Library decided to limit patrons using Overdrive/Libby to 10 digital holds. This is the reason for the decrease in digital holds.

System Visits 2025



In 2025, 6,000 Londoners visited our branches per day.

Branch Pct of Visits Q4 2025

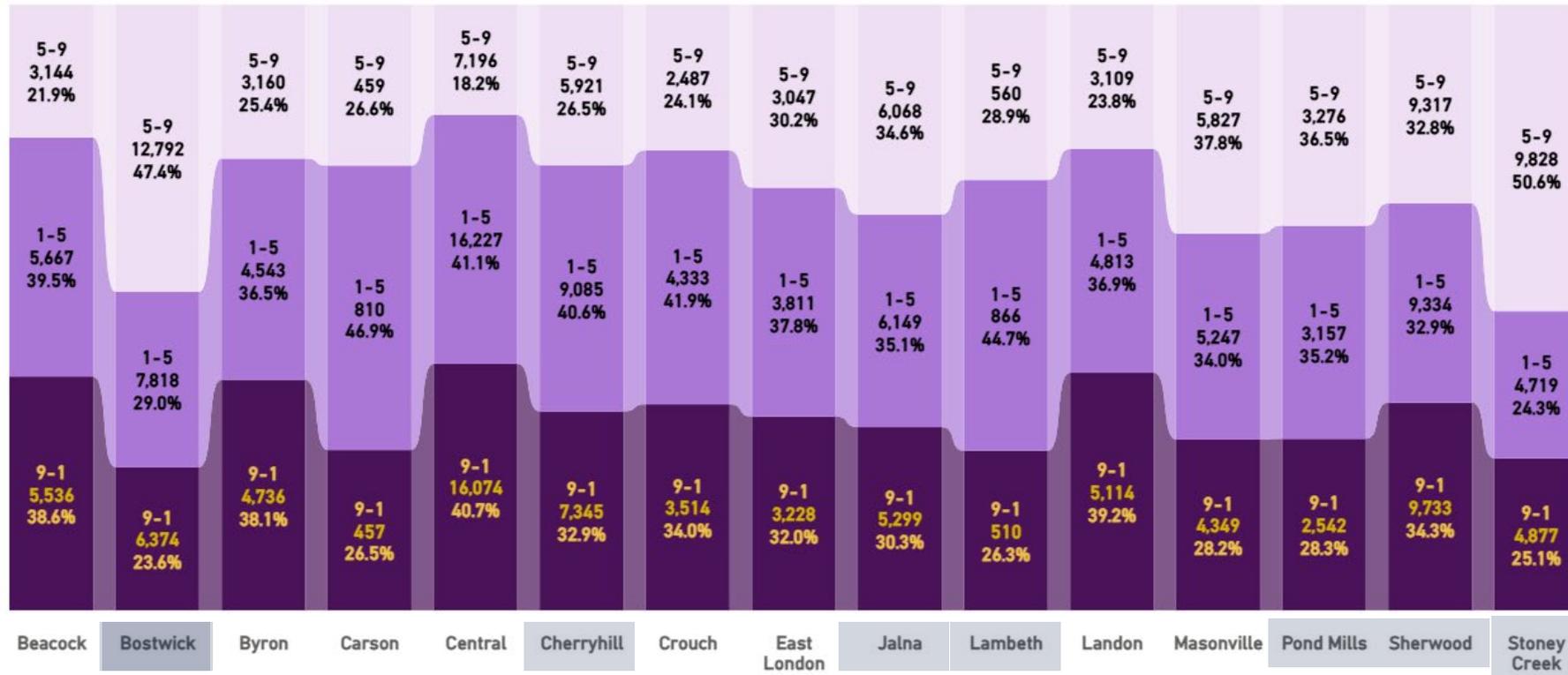


Top 5:

1. Central
2. Sherwood
3. Bostwick
4. Cherryhill
5. Stoney Creek

Pct of Visits Per Branch Q4 2025

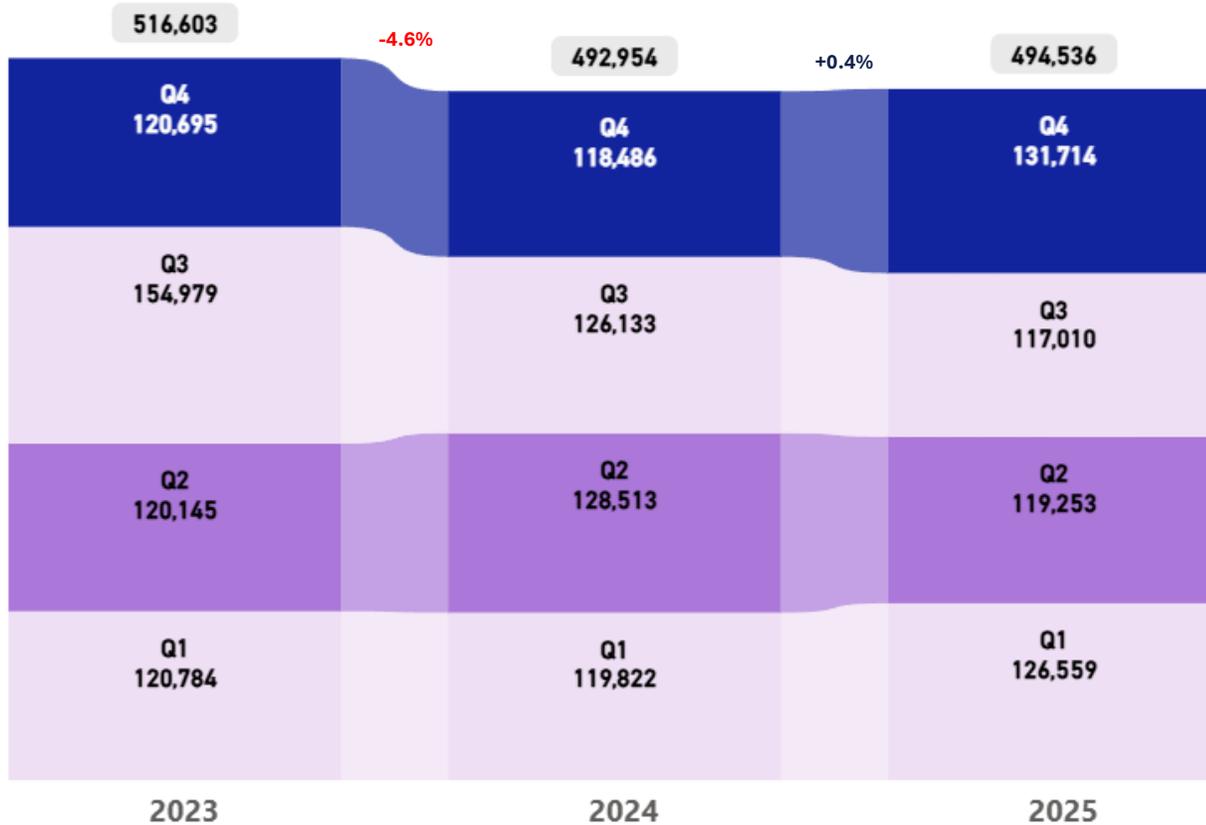
Divided into 4-hour blocks - Tue, Wed, Thu Only



Excluding the Central Library, 7 branches are stand alone and 7 located in a multi-use facility (X axis label shaded). The latter accounted for 62% of overall visits and 70% of visits after 5 pm.

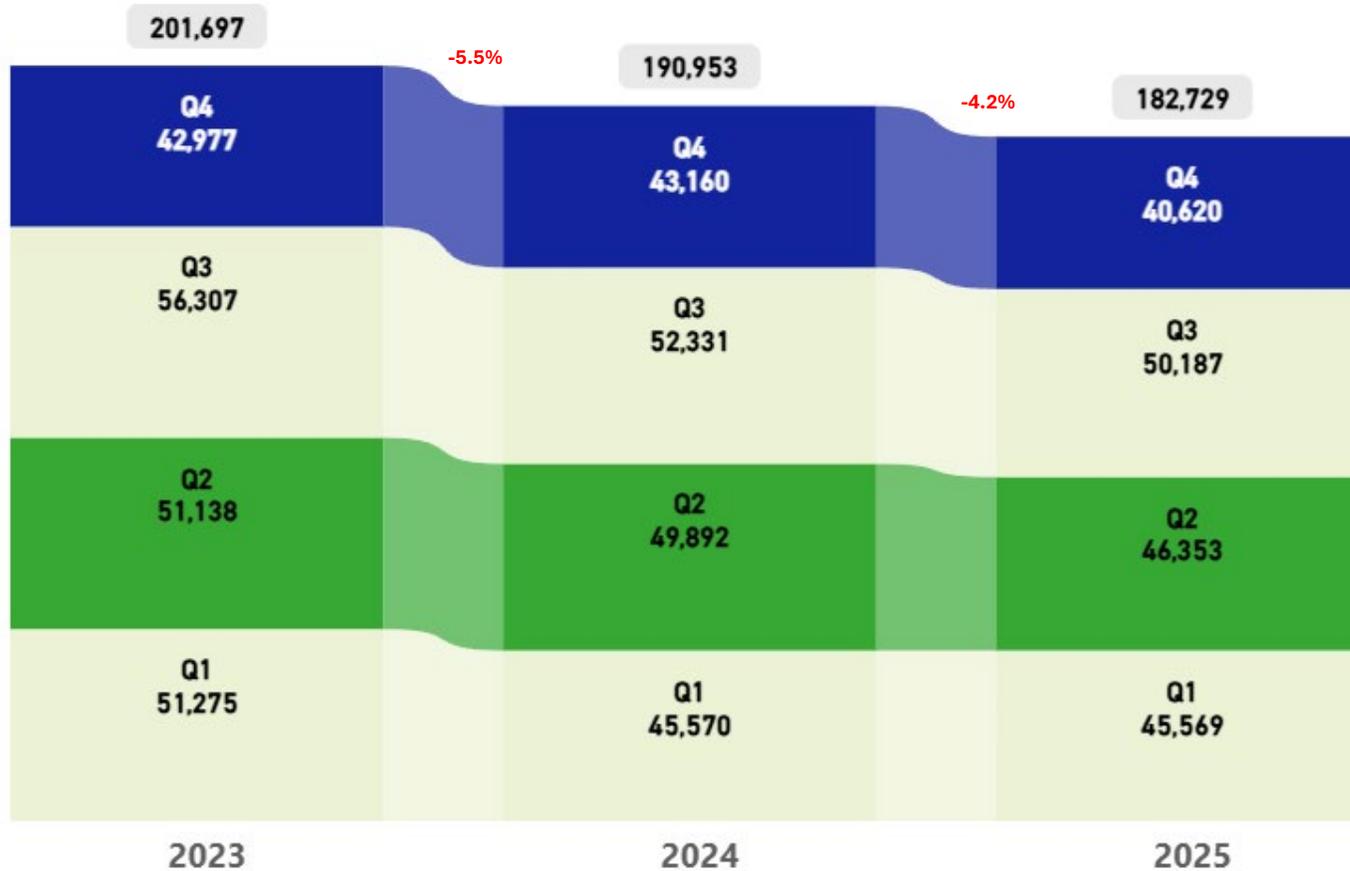
Inquiries 2025

Includes in person, phone and online



In 2025, Library staff fielded 1,650 inquiries from Londoners every day.

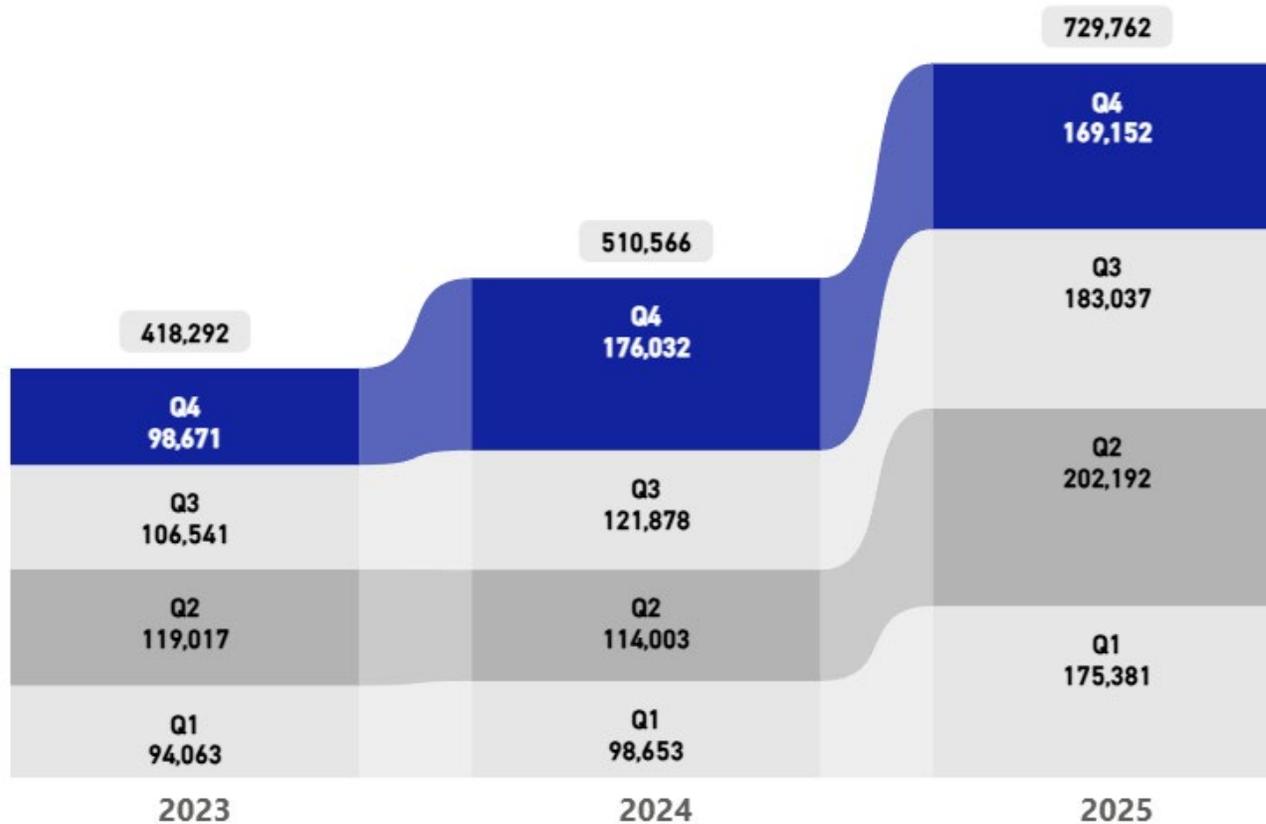
Computer Sessions 2025



In 2025, 610 Londoners used our computers every day.

Although use of our computers is decreasing year over year, mostly due to the proliferation of smart devices available, it is still an essential and valued service and an equity tool.

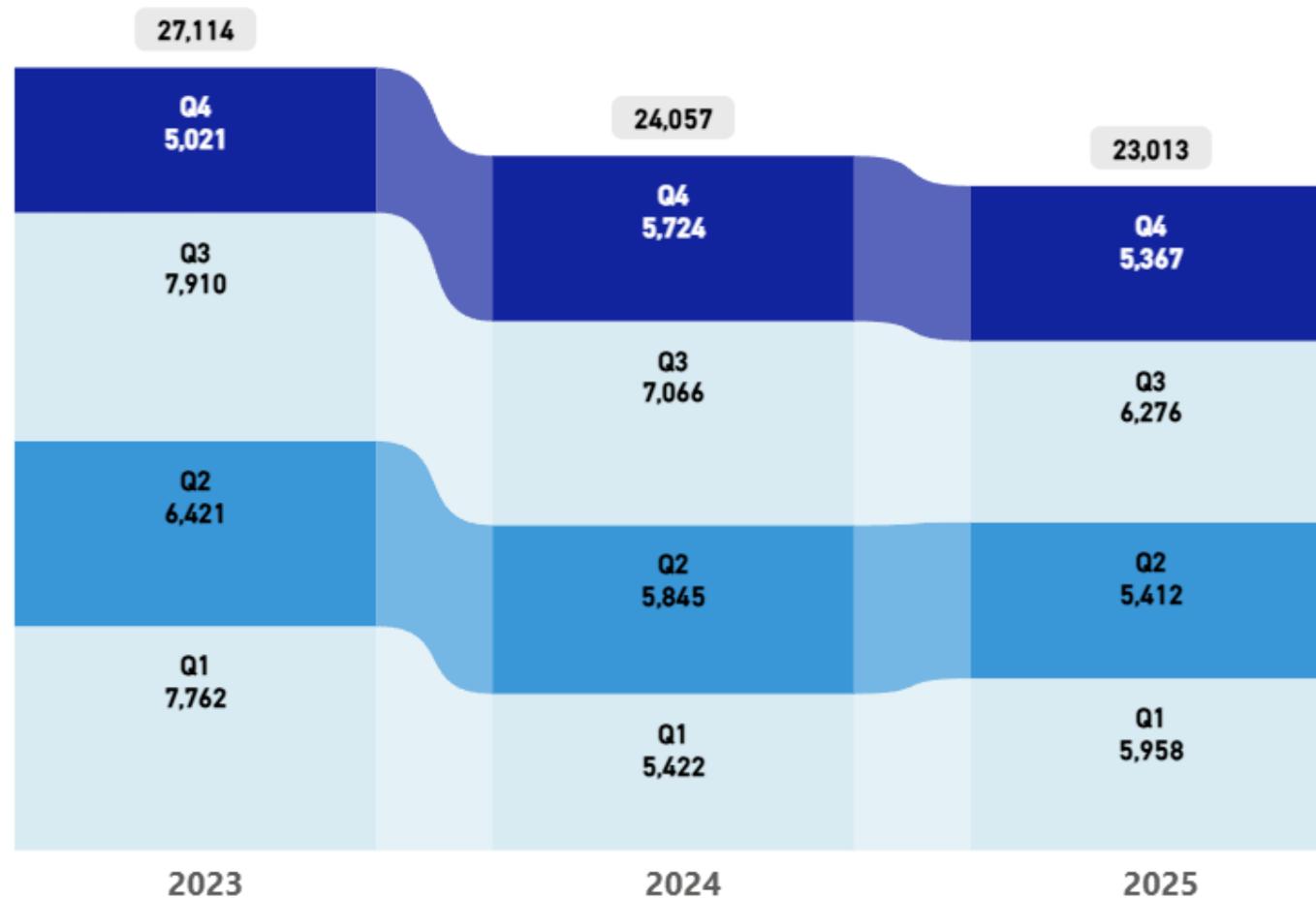
Wireless Connections 2025



In 2025, 2,450 Londoners connected to our wireless network every day.

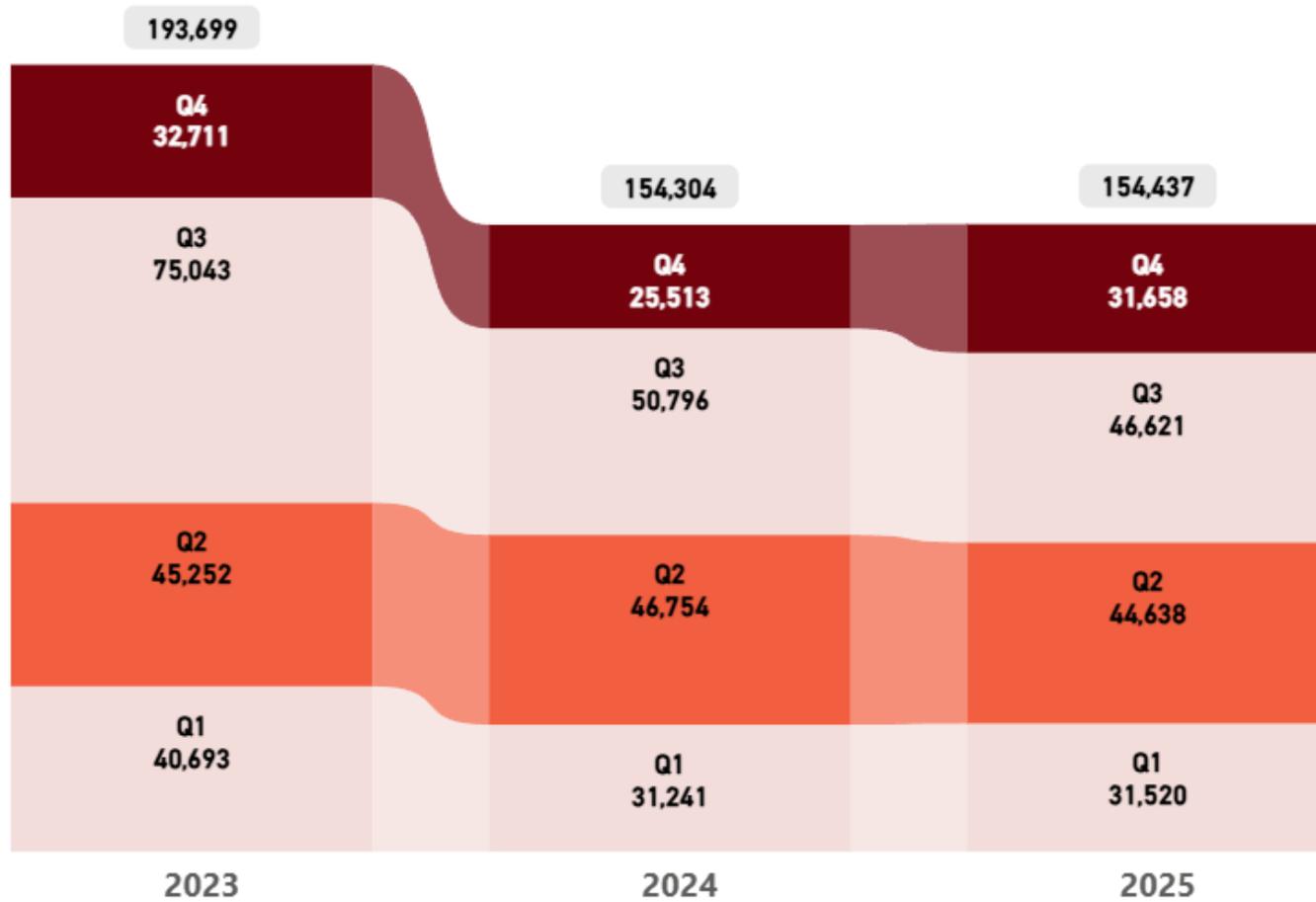
Beginning with Q4 2024, wireless usage numbers increased significantly due to a tabulation adjustment in our monitoring software. While overall usage increased significantly in 2025, there was a 4% decrease in Q4 2025 in comparison to Q4 2024. Still, providing a free wireless connection with no strings attached remains an essential and valued service.

New Registrations 2025



In 2025, 80 Londoners received new library cards every day.

Program Attendance 2025



In 2025, 515 Londoners attended a Library program every day.